



CONVERSION SCHEDULE

Online and Phone Banking

CONVERSION SCHEDULE

CONVERSION DATES

FRIDAY, October 8th (5 pm) - Monday, October 11th (5 pm)
All branches will be Closing at 5 PM Friday, October 8th.

• ONLINE BANKING

Online Banking will be **temporarily unavailable** during the conversion weekend. You will **not** have access to Online Banking and limited access to your Debit Card during this time.

We Recommend:

- Have a back-up payment method planned, such as cash.
- Print any Online Bill Pay history you will need access to.
- Print or download any Check Images or E-Statements you will need in the future. **These will not transfer to the new Online Banking site.**
- Your Recurring Transfers should come across to the new Online Banking site. Please review or print any Recurring Transfers that you've set up within Online Banking so you confirm everything has come across correctly to the new site.

• MOBILE BANKING

Mobile Banking will be **temporarily unavailable** during the conversion weekend. When Online Banking is restored, this service will also be restored.

• PHONE BANKING

Phone Banking will be **temporarily unavailable** during the conversion weekend.

• BILL PAY

Your scheduled Bill Pay payments will process normally, but will be **unavailable for editing or viewing** during the week prior to conversion and during the weekend.

• QUESTIONS

Please call or visit your local branch. Their phone numbers are located on our website <https://www.beobank.com>. You can also access Help Sheets on our website.

541-676-0201 / 541-676-9125

BANK OF EASTERN OREGON - PO BOX 39, HEPPNER, OR 97836

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CONVERSION DETAILS

Online Banking

ONLINE BANKING

- **USERNAME AND PASSWORD:**

Your Username *will be the same* and you will be emailed a link to set a *New Password*.

- **YOUR ONLINE BANKING ACCOUNT:**

All the Information from your Online Banking Account will be transferred to the new banking site, including your Account Number, Bill Pay schedule and Payees, and Funds Transfer schedule.

- **RECOMMENDATIONS:**

Online Banking will be **temporarily unavailable** during the conversion weekend. You will **not** have access to Online Banking and limited access to your Debit Card during this time.

We Recommend:

- Have a back-up payment method planned, such as cash.
- Print any Online Bill Pay history you may need access to.
- Print or download any Check Images or E-Statements you will need in the future. **These will not transfer to the new Online Banking site.**
- Your Recurring Transfers should come across to the new Online Banking site. Please review or print any Recurring Transfers that you've set up within Online Banking so you confirm everything has come across correctly to the new site.
- **MY FINANCE TOOL:**
The information you've set up on your current *My Finance* page in Online Banking **will not transfer**. The new Online Banking site will have a new, updated version of *My Finance*. You will need to print or make notes of the information you would like to set up in this new version.
- **BILL PAY:**
Your existing Bill Pay schedule and Payees *will be the same*.
- **ACCOUNT NUMBER / ROUTING NUMBER / CHECKS:**
Your Account Number, Routing Number and Checks *will be the same*.



CONVERSION DETAILS

Online Banking

ONLINE BANKING

- **DEBIT CARD:**

Your Debit Card *will be the same.*

- **ACCOUNT ALERTS:**

Your Online Account Alerts will not be interrupted.

- **ONLINE BANKING QUESTIONS:**

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CONVERSION DETAILS

Phone Banking

PHONE BANKING

- **PHONE NUMBER:**

The Phone Number to Access your Account *will be the same: 1-888-711-1122.*

- **USERNAME AND PASSWORD:**

After conversion weekend you'll need to call into the Phone Banking number to set up your new User ID and Password. If you have any issues, please contact your local branch.

- **BANK ACCOUNT INFORMATION:**

All the Information from your Bank Account *will be the same.*

- **MENU:**

The Menu will have the same or similar features and functionality.

- **ACCOUNT NUMBERS:**

Your Account Number *will be the same.*

- **PHONE BANKING QUESTIONS:**

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CONVERSION DETAILS

Business Cash Management

CONVERSION DATES

FRIDAY, October 8th (5 pm) - Monday, October 11th (5 pm)
All branches will be Closing at 5 PM Friday, October 8th.

▪ BUSINESS CASH MANAGEMENT ACCOUNTS

Business Cash Management accounts will be **temporarily unavailable** during the conversion weekend.

We Recommend:

- Download or print any Templates you may need to view while your account is unavailable.
- Download or print any Check Images or E-Statements you will need in the future. **These will *not* transfer to the new Online Banking site.**
- Print any Online Bill Pay history you will need access to.
- Your Recurring Transfers should come across to the new Online Banking site. Please review or print any Recurring Transfers that you've set up within Online Banking so you confirm everything has come across correctly to the new site.

▪ ADMINISTRATORS

Going forward, Administrators will be responsible for maintaining, adding and removing users.

▪ NEW SITE

The Screens and Layout of the new Business Cash Management site will be similar to the current site.

▪ QUESTIONS

Please call or visit your local branch. Their phone numbers are located on our website <https://www.beobank.com>. You can also access Help Sheets on our website.

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