Bank of Eastern Oregon

Member FDIC

Fraud Protection & Online Security

Protecting your personal and financial information is important. Knowing what to watch for and how to respond can help you recognize fraud before it happens.

Scammers may use phone calls, text messages, emails, social media, or even traditional mail to try to gain your trust. They may pretend to be your bank, a government agency, a familiar company, or even someone you know.

STOP. THINK. VERIFY.

If something doesn't feel right, don't feel pressured to act immediately.

Bank of Eastern Oregon will never contact you and ask you to provide personal or secure information such as your password or online banking login credentials.

If you receive a suspicious request that appears to be from Bank of Eastern Oregon:

- Do not respond to the message. End the call or conversation.
- Do not click unfamiliar links or open unexpected attachments.
- Do not provide passwords, login credentials, account information, or other sensitive information

Contact your local Bank of Eastern Oregon branch directly using a phone number you know and trust.

Common Scams to Watch For

Impostor Scams

Scammers may pretend to represent your bank, a government agency, law enforcement, a utility company, or someone you know. They often create a sense of urgency and pressure you to send money or provide personal information.

Phishing Emails & Text Messages

Phishing messages are designed to look legitimate. They may claim there is a problem with your account, an unauthorized transaction, or another urgent issue. Be cautious of unexpected links, attachments, requests for login information, and messages pressuring you to act quickly.

Tech Support Scams

Someone may claim there is a problem with your computer or device and ask for remote access, payment, or personal information. Do not provide access to your device unless you initiated contact with a trusted service provider.

Fake Check Scams

A scammer may send you a check and ask you to deposit it before sending some of the money elsewhere. A deposited check can initially appear to clear and later be determined fraudulent.

Check Washing & Check Theft

Criminals may steal checks from mailboxes and alter the payee or dollar amount. Review your account activity regularly and report unfamiliar transactions promptly.

Payment & Money Transfer Scams

Be especially cautious when someone asks you to send money using a wire transfer or peer-to-peer payment service. Verify who you are paying before sending funds.

Spoof Calls

Scammers may make it appear that Bank of Eastern Oregon is calling you.
Never share your Online Banking Login, Password or Verification Code, Account or Card Information.

Gift Card Scams

Be cautious if someone asks you to purchase gift cards as payment. Legitimate businesses and organizations generally will not ask you to pay with gift cards.
Never share the gift card number or PIN. If someone asks you to read, text, email, or send a photo of the numbers on the back of a gift card, it is likely a scam.

Simple Ways to Protect Yourself

- Use strong, unique passwords and enable multi-factor authentication when available.
- Keep computers, phones, browsers, and security software updated.
- Regularly review your bank and card activity for transactions you do not recognize.
- Be cautious about sharing personal information online and avoid conducting sensitive financial activity over unsecured public Wi-Fi.
- Most importantly, slow down when someone creates urgency. A legitimate organization should give you an opportunity to independently verify a request.

Think You've Been Targeted?

If you believe your Bank of Eastern Oregon account or personal banking information may have been compromised, contact your local branch as soon as possible.

If you receive a suspicious communication claiming to be from Bank of Eastern Oregon, do not use the phone number or link contained in the message. Contact the bank using a trusted number or information from our official website.

Stay Alert. Stay Secure.

Fraud tactics continue to change, but one of the best defenses is knowing the warning signs.

When in doubt, stop the conversation and verify the request independently.

Bank of Eastern Oregon is here to help you protect your accounts and financial information.

For questions or additional information, call us at: (541) 676-0201